

Privacy statement

This document explains which personal data the Alink-Argerich Foundation (AAF) collects and how these are used. It also describes how these data can be viewed and how to have them changed or removed.

Introduction

As described in the official statutes of the Alink-Argerich Foundation, it is among AAF's principal aims to assist musicians and organisers by providing information about international music competitions. Since the beginning, AAF has focused on the international piano competitions worldwide. Participants, jury members, the competition organisers themselves, but also other organisations (e.g. those which support young musicians by offering concerts or recordings), researchers, sponsors, governments and also the media often need information. They frequently contact AAF, as AAF can provide these details and since AAF is independent and objective. AAF can also take the initiative in providing and publishing statistics and scientific information that can be useful for drawing conclusions and suggesting improvements in the organisation of competitions and enhancing fairness for all participants.

It is therefore among AAF's prime tasks to keep the documentation of each competition as complete and accurate as possible. Only then, AAF can properly fulfill its tasks and objectives. Essential elements of a competition are the jury and the results. A list of past prize winners and jury members is an intrinsic part of the historical documentation of a competition. Moreover, having been a prize winner, finalist, or jury member, is a significant achievement for these people themselves and is important to be published.

For maintaining a good documentation of each international piano competition, and for providing the services and assistance to the musicians and competition organisers whenever they need it, contacts and communications with them are vital.

With respect to personal data, AAF will always handle these with utmost care and has adopted special procedures to act in compliance with the GDPR.

1. Which personal data are collected?

A. of those who apply on AAF's website for a free password:

- **Name**
- **E-mail address**

B. of those who join the Alink-Argerich Foundation and pay an annual contribution:

- **Name**
- **Birth date**
- **Address**
- **E-mail address**

These personal data can be collected in the following ways:

- when a user submits the online registration form on the AAF website;
- from correspondence with the user, where such information is specifically provided by the user.

Furthermore, the following information is collected of those who have been a prize winner, finalist or jury member at an international piano competition:

- **Name**
- **Nationality**
- **the result and type of participation/achievement at the piano competition concerned**

This last type of information is primarily obtained from publications by and in correspondence with the competition organisers and/or public sources, but can also be provided by the persons (participants/jury members) themselves. Additional participation details may be obtained (from the same sources) to make the documentation of a competition more complete (e.g. to determine the number of participants and other parameters that can help to describe the competition and its significance).

2. Why AAF collects these personal details.

The main reasons why AAF collects the above type of information and personal details are as follows:

- **[name, nationality and competition achievement]** in order to keep the documentation of an international piano competition as complete and precise as possible, and also to provide a service to the prize winners by publishing the competition results;
- **[e-mail address]** in order to be able to correspond with the persons concerned, to respond to requests, inquiries, comments or concerns, to make the documentation of piano competitions more complete, but also to be of service to the people concerned (e.g. whenever a person would like to be informed about a piano competition or when a competition still needs a jury member), and to keep pianists and organisers informed about news and interesting announcements which can be useful for them and which they would appreciate;

- **[birth date]** in order to determine if a reduced contribution applies, and also to give better advice and to enable recommendations, overviews, statistics or analyses (as nearly all piano competitions apply age limits).
- **[login data]** in order to obtain better insight how people use the AAF website (see below for details on cookies).
- **[name and address]** in order to send a new edition of the AAF catalogue or other documentation, whenever requested. AAF also needs to keep a record of personal data in order to comply with the law (e.g. for keeping an administration of received contributions).

3. On which legal basis does AAF collect these personal data?

The collecting and processing of the above mentioned personal data is necessary for the legitimate purposes which AAF pursues. These legitimate purposes are also found in the official statutes of AAF: to inform people objectively about any news and developments in the Piano World, with a clear focus on international piano competitions, to keep the documentation of international piano competitions as complete and precise as possible in order to provide reliable statistics and services, to contact the people concerned for additional information (about piano competitions), and related to this: to obtain better insight in the way people use the AAF website (which is entirely dedicated to the international piano competitions). AAF also needs to process some personal data in order to comply with the law (e.g. in keeping an administration of donations and contributions).

4. Does AAF share personal data with others?

Only in the following special cases, AAF may share some of the personal data with others:

- AAF may share personal data with others who act on behalf of AAF. (For example, assistants who help to send out e-mails with specific information or announcements.) In these cases, these others may only use the personal data for the purposes for which the personal data have been provided and only in accordance with the instructions given by AAF;
- AAF may share personal data with others, if this would be appreciated by the persons concerned and consent has been given beforehand. (E.g. giving recommendations, which will be beneficial for the people concerned);
- AAF may share personal data if instructed or compelled to do so by law or government.

5. Where are the personal data stored and processed, and how are they protected?

Gustav Alink (AAF co-founder/director, based in the The Hague, the Netherlands) handles and processes all data on behalf of AAF. He takes care of a correct processing and storage and sees to it that this is in compliance with the current law. Sufficient technical and organisational measures have been adopted to guarantee the security of these data and prevent them from being altered, lost, processed or accessed illegally, depending on the state of the technology, the nature of the stored data and the risks to which they are exposed.

All data which are published on AAF's website are specially secured by an SSL certificate.

6. How long are personal data stored?

AAF keeps the personal data of registered AAF website users for as long as they are active users. If a user becomes inactive for longer than one year (by not logging in with his password on the AAF website during one year), AAF will contact this user and ask if he/she wishes to keep the registration. By replying, the registration can be prolonged with another year (or longer if the user wishes so). At any time, this consent may also be revoked by the user. If no reply is received within 30 days or upon requested termination, the registration data of this person will be deleted within the next 30 days.

The other data will be kept for the period required to meet the purposes as described above or until the user requests withdrawal or revokes the consent. Naturally, whenever a person contacts AAF with the wish to have his personal data removed, AAF will act accordingly.

7. The right to view, correct or delete personal data, or to have them transferred (data-portability).

Any person may contact AAF at any time to see, review, obtain or correct his/her own personal data, and also request to have his/her own personal data deleted or transferred. Upon receipt of such request, AAF may ask for additional justification and documents as proof of the person's identity, to prevent that any data is wrongly modified, deleted or transferred.

If someone does not wish that his/her personal data are processed for the purposes and/or in the ways as described in this document, please contact AAF (see point 9 below). In every case, AAF will be fully cooperative. Anyone may also contact the Personal Data Authority in case of complaints.

8. The use of cookies on AAF's website.

Cookies are an industry standard and most websites use them. A cookie is a small text file that may be placed on the computer of a user as a tool to distinguish different users and to recognise and count the times a user revisits the website and to assemble statistics which website pages are most frequently visited. AAF's website uses Google Analytics: a service which transmits traffic data to Google servers in the United States. AAF has signed the Data Processing Agreement and its Amendment, to ensure that Google Analytics does not identify individual users or associate their IP addresses with any other data held by Google ("sharing data" has explicitly been disabled).

AAF uses the analytical reports provided by Google Analytics occasionally to have an indication of website traffic and webpage usage. This helps AAF to improve the services and the website. AAF does not use any other services provided by Google in connection with the Google Analytics cookies.

The following chart shows the main cookies implemented by Google Analytics:

Cookie name	Expiration time	Description	More information
_ga	2 years	Used to distinguish users	For more information: https://www.google.com/policies/privacy/ To refuse these cookies: https://support.google.com/analytics/answer/181881?hl=en&ref_topic=2919631
_gid	24 hours		
_gat	1 minute	Used to throttle request rate	

There are no cookies of any other parties on AAF's website.

9. AAF Contact details

If – for whatever reason – someone does not wish that his/her personal data are processed for the purposes and/or in the ways as described in this document, or wishes to see, review, obtain or correct his/her own personal data, or to request to have his/her own personal data deleted, please contact AAF:

- by writing an e-mail to mail@alink-argerich.org
- by sending a letter to:

Alink-Argerich Foundation
P.O. Box 85600
NL-2508 CH Den Haag
The Netherlands

Contact can also be made by phone, at number (+31) 70 – 3634760.

The Alink-Argerich Foundation is a non-profit organisation with its statutory seat in The Hague, registered at the Chamber of Commerce and Industry for Haaglanden, KvK Nr. 27183935.